

We are committed to protecting the privacy of any information provided by our customers regarding Shelter (Hoecker™). We have developed internal procedures consistent with the National Privacy Principles outlined in the Australian Privacy Act 1988 and the Privacy Principles in the New Zealand Privacy Act 1993.

We recommend you read through this document carefully. If you have any queries, please contact us at sales@hoecker.com.au or on 1800 175 686.

Personal information collected from customers will depend on the type of service provided.

Security

We understand the importance of your information and we treat it as strictly confidential.

We have appropriate physical, electronic and managerial procedures in place to safeguard and secure the information we collect to prevent unauthorised access or disclosure, maintain data accuracy, and ensure the appropriate use of information.

Your Rights

While information is sought from you for the sole purpose of improving our service levels, you have the right to either refuse to provide details about yourself or remain anonymous. Of course, some of our services can only be provided if we have certain information.

If you are not completely satisfied with anything set out in this Statement, you are entitled to either query this practice or lodge a complaint with the Privacy Officer appointed by Shelter (Hoecker™), or the Office of the Privacy Commissioner. All such enquiries or complaints will be handled with impartiality and discretion.

Changes to our Privacy Policy

We reserve the right to change this privacy policy from time to time by publishing the revised privacy policy on our website. We encourage you to check this policy regularly for any modifications or updates. Your continued use of our Services after any changes have been posted on our websites indicates your acceptance of those changes.

If you have any questions regarding our privacy policy or any other matter, please contact us via email on sales@hoecker.com or call us on 1800 175 686.